

# FORTRA

beSTORM  
13.2.0

**Windows Installation  
Guide**

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# Before You Begin

Read this section before you install, update, or upgrade beSTORM.

## License file

A license file is required to install beSTORM on Windows. Your license file is sent to you by way of email after purchasing or requesting a trial version of beSTORM. If you have not received your license file, please contact [support@beyondsecurity.com](mailto:support@beyondsecurity.com).

## USB security dongle

The USB security dongle is required to access and use the beSTORM application once it is installed on your computer. Your USB security dongle is shipped to you after purchasing beSTORM and tracking information is sent by way of email from either [support@beyondsecurity.com](mailto:support@beyondsecurity.com) or your account manager (RSM).

## System requirements

The following hardware and software system requirements must be met to run beSTORM:

### Hardware

Hardware component	Minimum requirements	Recommended requirements
Processor	x86-64 processor	Quad-core processor (Intel i5+ or equivalent)
Memory	1 GB RAM	8 GB RAM
Hard drive	250 MB available hard drive space	1 GB available hard drive space

### Operating systems

- Windows 10 or later

# Installing beSTORM

## beSTORM Setup wizard installation

### To perform a new installation of beSTORM:

1. Download the **beSTORM Client** installer file by way of the link provided in the email sent by [support@beyondsecurity.com](mailto:support@beyondsecurity.com).
2. Browse to the folder where the installer file was saved, and then double-click on the installer file to start the **beSTORM Setup** installation wizard.
3. On **Welcome** page, select **Next**.
4. On the **Choose Install Location** page, either choose the default install folder for beSTORM (that is, `C:\Program Files (x86)\beSTORM`), or select **Browse** to select a different folder.
5. Select **Next**.
6. Download and save the license file attachment from the email sent by [support@beyondsecurity.com](mailto:support@beyondsecurity.com) to the root of the installation folder you selected in step 4 (for example, `C:\Program Files (x86)\beSTORM`).
7. Browse to the installation folder, and then rename the license file to `beSTORM.license`.
8. Return to the installation wizard, and then select **Install**.

**NOTE:** If the "Could not install Visual Studio 2015 Redistributable." error appears while installing beSTORM, close the **beSTORM Setup** installation wizard, download and install [Microsoft Visual C++ 2013 Redistributable \(x86\) - 12.0.30501](#), and then restart the **beSTORM Setup** installation wizard.

9. Once the installation process is complete within the installation wizard, select **Finish**.

## beSTORM Monitor Setup wizard installation

### To perform a new installation of the beSTORM Monitor:

1. Download the **beSTORM Monitor** installer file by way of the link provided in the email sent by [support@beyondsecurity.com](mailto:support@beyondsecurity.com).
2. Browse to the folder where the installer file was saved, and then double-click on the installer file to start the **beSTORM Monitor Setup** installation wizard.
3. On the **Welcome** page, select **Next**.

4. On the **Choose Install Location** page, either choose the default install folder for beSTORM (that is, `C:\Program Files (x86)\beSTORM`), or select **Browse** to select a different folder.
5. Select **Install**.
6. Once the installation process is complete within the installation wizard, select **Finish**.

## Install Windows HASP drivers for USB security dongle

1. Download the [Sentinel LDK and Sentinel HASP Run-time Environment Installer GUI for Windows](#).

**NOTE:** The file will download as `Sentinel_LDK_Run-time_setup.zip`.

2. Browse to the folder where the `Sentinel_LDK_Run-time_setup.zip` file was saved, and then extract its contents.
3. Open the `Sentinel_LDK_Run-time_setup` folder, and then double-click on the `HASPUserSetup.exe` installer file to start the **Welcome to the Sentinel Runtime Installation Wizard**.
4. Follow the installation wizard's instructions to begin the installation process.
5. Once the installation process is complete within the installation wizard, select **Finish**.

## Connect the USB security dongle

Plug the USB security dongle into an available USB port on the computer where beSTORM is installed.

## Start the beSTORM client

Start the **beSTORM Client** to begin configuring beSTORM.

Refer to the beSTORM User Guide and beSTORM Quickstart Guide, located in the Windows Start menu and in the Help folder (within the installation folder), for information on configuring beSTORM.

# Updating beSTORM

## beSTORM Setup wizard installation

### To update to the latest version of beSTORM:

1. In Microsoft Windows, navigate to the **Control Panel**, and then uninstall **beSTORM (x86)**.
2. Download the **beSTORM Client** installer file by way of the link provided in the email sent by [support@beyondsecurity.com](mailto:support@beyondsecurity.com).
3. Browse to the folder where the installer file was saved, and then double-click on the installer file to start the **beSTORM Setup** software installation wizard.
4. On the **Welcome** page, select **Next**.
5. On the **Choose Install Location** page, either choose the default install folder for beSTORM (that is, `C:\Program Files (x86)\beSTORM`), or select **Browse** to select a different folder.
6. Select **Next**.
7. Download and save the license file attachment from the email sent by [support@beyondsecurity.com](mailto:support@beyondsecurity.com) to the root of the installation folder you selected in step 4 (for example, `C:\Program Files (x86)\beSTORM`).
8. Browse to the installation folder, and then rename the license file to `beSTORM.license`.
9. Return to the installation wizard, and then select **Install** to continue.
10. Once the installation process is complete within the installation wizard, select **Finish**.

# Upgrading beSTORM

## beSTORM Setup wizard installation

### To upgrade from an earlier major version of beSTORM to beSTORM:

1. In Microsoft Windows, navigate to the **Control Panel**, and then uninstall **beSTORM (x86)**.
2. Download the **beSTORM Client** installer file by way of the link provided in the email sent by [support@beyondsecurity.com](mailto:support@beyondsecurity.com).
3. Browse to the folder where the installer file was saved, and then double-click on the installer file to start the **beSTORM Setup** software installation wizard.
4. On the **Welcome** page, select **Next**.
5. On the **Choose Install Location** screen, either choose the default install folder for beSTORM (that is, `C:\Program Files (x86)\beSTORM`), or select **Browse** to select a different folder.
6. Select **Next**.
7. Download and save the license file attachment from the email sent by [support@beyondsecurity.com](mailto:support@beyondsecurity.com) to the root of the installation folder you selected in step 4 (for example, `C:\Program Files (x86)\beSTORM`).
8. Browse to the installation folder, and then rename the license file to `beSTORM.license`.
9. Return to the installation wizard, and then select **Install** to continue.
10. Once the installation process is complete within the installation wizard, select **Finish**.

# After You Are Done

Congratulations! beSTORM is now installed. Read the following for additional information and your next steps.

For more information regarding beSTORM settings and features, or to contact Fortra Support, visit Fortra's Beyond Security Portal at <https://beyondsecurity.freshdesk.com/support/solutions/44000800443>.